# Frequent Asked Questions for CCC Student Hostels

### Application & Hostel Assignment

- *Q* : Do members of the Student Residents' Association (SRA) need to submit hostel application in the 1<sup>st</sup> round open in April?
- A : Yes. And if you fail in the first round, you need to submit the application for Hostel Participation Special Selection due in June.

### *Q* : Do I earn hostel points if I am the champion of competitions in the CC Sports Day and Swimming Gala?

A : No. The hostel points for winners of designated competitions organized by Chung Chi College do not apply to CC Sports Day and Swimming Gala, like many other winners of activities organized by student groups.

#### Q : Can I submit a late hostel application in April?

A : Late applications will be accepted with a deduction of 3 hostel points per day after the deadline as stated in the notes for applicants.

#### Q: Why was I assigned to the hostel which I didn't choose?

A : Hostel assignment is made according to applicants' preference, however, if the number of first choice applicants exceed the quota available for the batch, a random draw will be made. Those failed to get in their first choice will be arranged similarly with the second choice and so on.

Since most hostels will not have quota for second choice applicants, it is usual that those failed in getting their first choice will likely be assigned to less popular hostels. For those who have enough hostel points for getting a hostel place, a place will be assigned despite that it may not be chosen by the applicant, the applicant can choose to decline the offer if you do not want to reside at the hostel assigned to you.

### Q : Can I decline the offer and apply for Personal Reason Special Selection?

A : In principle yes, but then those declined the offer will only be placed at the bottom of the waiting list, as the need for a hostel place was considered less compared to others when a place offered is declined.

### Q: I get 60 hostel points, why do I get the last choice of my hostel preference?

A : Having a hostel place or not and hostel assignment are two separate decisions. Having higher hostel points will have a higher chance of getting a hostel place, but not necessarily getting their first choice. Hostel assignment is made according to applicants' preference as well as a ratio. If the number of first choice exceed the quota, a random draw will be made.

# *Q* : If I find someone willing to swap with me the hostel place assigned, can we swap the hostel places ourselves?

A : No. If you cannot get your 1<sup>st</sup> choice, you could apply for hostel transfer and state the reason for transfer. Since a hostel transfer is possible only when there are places vacated like someone decline the offer, the chance for transfer, especially to a popular hostel, is very low. Each hostel transfer application will be reviewed based on the reason provided and the vacancy at that time. Swapping of hostel on your own is not allowed, and will be disciplined.

### Q : Can I submit my bank statement as my address proof?

A : No. There is specific requirement for address proof which is list on the note of application (copy of the pages of lease with the names of occupants and address listed is required from applicants who are public housing occupants, others applicants may submit copy of lease, water / electricity / gas / LP gas bill OR demand of rates, *others will not be accepted*).

### Q: What is "special resident"?

A : "Special resident" is a resident of a room on top of the regular residents, hence, no bedroom furniture is provided and a special resident needs to prepare his/her own bed. A student needs to seek the consent from ALL the official residents who stay at the same room before submitting the application.

### Q : If I decline my hostel offer, will it affect my hostel application in future?

A : If you decline the hostel offer in a proper way by sending an email to <u>ccc hostel@cuhk.edu.hk</u> before the deadline, it will not affect your hostel application in future.

### Q : What should I do if I fail to get the hostel offer in the 1<sup>st</sup> round?

A : You may submit the application for Personal Reason Special Selection with reason(s) before the deadline.

# *Q* : If I fail to get a hostel offer at the Personal Reason for Special Selection (PRSS), is there any other application I can submit?

A : Those failed to get a hostel offer at PRSS will be placed in the waiting list. Applicants will be informed only if someone decline hostel offer and it comes to their turn in the waiting list.

# *Q* : Can I submit a late application after the result of the Personal Reason Special Selection is announcement in late July?

A : All hostel places for non-freshmen would have been allocated when the result of PRSS is announced. Nevertheless, you could still submit a *late application for hostel* together with *the Personal Reason Special Selection*, and then inform us by sending an email <u>ccc hostel@cuhk.edu.hk</u>. The late application will be reviewed together with those in the waiting list when there is hostel place vacated from decline offer.

# *Q* : Can I send photos as proof of student activities? What kindly of proof I should provide?

A : No, photos are not accepted as proof.

For CC/CU Student Society - registration letter issued by CCUS / CUSU / OSA / Major Department.

For CC/CU sport team – list will be provided by respective coach.

For CC O-camp helper / CCFD helper – lists have been sent to CC SDO right after the event.

### Q: I will graduate in this summer, can I apply CC summer hostel?

A : Yes. Yet, you may only apply to stay till end of July only.

### Q : I am freshmen, can I get a single room?

A : No. We have only a handful of single rooms and the priority is given to senior students who have residential experience and no disciplinary record.

# *Q* : (Freshmen) How can I submit the hostel application if I register only after the deadline?

A : You may submit a late application together with the application for "Personal Reason Special Selection" which is due in mid September. Some hostel places are reserved for the purpose.

# Q : I am assigned a hostel place. Can I check in only in mid-September and pay the partial fee as stated in the hostel fee notice?

A : Hostel fee is charged according to the available-for-move-in date because the place has been reserved to you since then. Students can choose to move in later in mid-September, but still have to pay for the full fee for the term. Students assigned a place in the middle of the term will also be charged according to the available-for-move-in date.

### Hostel fees, check in and out and others

### Q: What should I bring along for checking in?

A : Your student identity card and some cash will do. An email will be sent to all residents' CUHK email account before the official check-in reminding residents of proper procedures and things they need to do during the check-in day, and the contacts of their respective Wardens and Resident Tutors whom they may contact during the stay. Residents are encouraged to bring in the luggage only after picking the room keys to avoid overcrowding on the check-in day.

### Q: What should I do if I cannot settle the hostel fee before deadline?

A : You should apply for defer payment at the Chung Chi College Student Development Office at least one week before the deadline. Enquiry shall be made to <u>ccc-financialaid@cuhk.edu.hk</u>

## Q : I am non-local student, I have bought air-ticket and the arrival date is one day earlier than the check-in date, can I check-in hostel earlier?

A : No. Hostels will need to be cleaned within a short period after O-camp and the summer hostel, so early check-in is not allowed. Please seek a place off-campus if needed.

### Q : Can I store my luggage in CC hostel when I go to exchange?

A : No, all rooms will be open during term time for use and there will be no storage arrangement at student hostels during the term time. Residents have to clear all your belongings when you check out of the hostel.

### Q: How can I complete the check-out procedure?

A : You should clear all your belongings, return all the hostel keys and fill in the checkout form at the hostel counter in person. Also, you are required to fill in the online form for refund hostel deposit.

### Q : Can I bring my own appliances?

A : If you would like to use electrical appliances like refrigerator or TV in your room, you should submit the form for "Using Electrical Appliances in Student Room" at the hostel counter, and bring them in only after approval.

### Q : Can I choose my roommate?

A : Yes. Students can look for their roommates during the check-in day. If you do not have a roommate after check-in, a resident will be assigned to your room later.